

No dental professional wakes up and says “How can I commit fraud today.”



Physicians of the mouth and body want to provide a high standard of patient care. They want to safeguard personal health information, provide accurate diagnoses and chart documentation, and avoid a lawsuit. But the majority of offices don't know how. Risk management is the identification, control and prevention of risks that can have an adverse effect on patient care. Any practice can be audited. *Protect your office before it happens.*

Complying with HIPAA has been a challenge for most health-care providers. The most recent updates, known as the Omnibus Rule, haven't made it any easier. HIPAA compliance is a complex process that requires a serious commitment of time and effort. *There are no quick fixes.* However, there are certain steps a practice can take that will provide a solid starting point on the path to compliance, help protect the practice from litigation, and make those nightmares of being chased by hordes of auditors far less frequent.

In 2016, the Department of Justice *doubled penalties* imposed under the False Claims Act. Learn what you need to know to protect your practice!

COURSE OBJECTIVES:

- Understand what information must be included (and excluded) in health history questionnaires
- Learn proper document techniques for phone calls, informed consent and dismissal of a patient
- Learn how to establish risk assessment as a baseline of health which translates into increased coverage.
- Tip for updating the practice's medical history form
- Understand the S.O.A.P format, and the legalities of documentation and narrative writing
- Understand diagnosis codes and how to implement them on dental and medical claim forms
- Receive detailed charting templates (electronic or paper) and instructions
- Understand the role of the privacy officer in setting up and implementing compliance policies and procedures
- Recognize the role of the security officer in evaluating and managing the practice's digital security risks
- Understand how to perform a risk analysis on a regular basis to correct errors and avoid issues
- Discover the essential elements of a mitigation plan for handling and reducing risk

SUGGESTED AUDIENCE: Dentist and Team

SUGGESTED FORMATS: Full or Partial Day, Workshop, Keynote

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